

E-Government and Social Inclusion: Barriers, Opportunities and Future Direction

March 11, 2008, Brussels

Venue:

European Commission
DG INFSO
Avenue de Beaulieu 33
1160 Brussels

9:00 – 9:30 **Registration**

AGENDA

Session I: e-Inclusion Policies and e-Government Programmes

Chair:
Niv Ahituv

- 9:30 - 9:40** ***Welcome***
Marina Manzoni, European Commission
- 9:40 – 9:50** ***Introductory Remarks***
Tal Soffer, ICTAF, Tel Aviv University, Tel Aviv
- 9:50 – 10:10** ***e-Government for an Inclusive Society: How Different Citizen Groups use e-Government Services in Europe***
Jeremy Millard, Danish Technological Institute,
- 10:10 – 10:30** ***ICT as a Social Inclusion Tool in Portugal***
Antonio Mendes dos Santos, Advisor to the Executive Board UMIC - The Knowledge Society Agency, Ministry of Science, Technology and Higher Education, Lisbon
- 10:30 – 10:50** ***The eHungary Project - Fighting the Digital Divide***
Marianna Posfai, Project Leader, Ministry of Economics and Transport, ICT PSP National Contact, Budapest
- 10:50 – 11:10** **Discussion**
- 11:10 – 11:30** **Coffee Break**

Session II: Patterns of Internet Use and e-Government Among Different Groups

Chair:
Liana Giorgi

11:30– 12:00 ***Internet and e-Government Among Low Socio-Economic Status Groups: The Role of Socio-Economic Background Factors***

Niki Rodousakis, ICCR, Vienna, Lina van Aerschot and Jan Kunz, University of Tampere

12:00 – 12:20 ***e-Government for All? An Overview of Recent Research and Theory on Digital Exclusion in Europe***

Neil Selwyn, Senior Lecturer, London Knowledge Lab, University London, London

12:20 – 12:40 ***Local Issues Discussion Forums in Comparative Perspective: Whose Voices are Heard?***

Simon Smith, Centre for Digital Citizenship, Institute of Communication Studies, University of Leeds

12:40 – 13:00 **Discussion**

13:00 – 14:00 **Lunch Break**

Session III: Policies to Improve e-Government and Social Inclusion

Chair:
Tal Soffer

14:00 – 14:25 ***Policy Recommendations for Improving e-Government Use Among Low Socio-Economic Status Groups***

Yoel Raban, Niv Ahituv, ICTAF, Tel Aviv

Panel Discussion: ELOST Policy Solutions – e-Government for All

Moderator:

Marina Manzoni

14:25 – 16:15 **Panelists:** Niv Ahituv, Antonio dos Santos, Jeremy Millard

16:15 – 16:30 **Coffee Break**

Session IV: New Solutions and Future Directions for Inclusive e-Government

Chair:

Hans-Luidger Dienel

16:30 – 16:45 ***International Expert Exchange on e-Government and e-Inclusion***

Nico de Abreu, TUB, Berlin

16:45 – 17:10 ***Future Outlook on Inclusive e-Government and the Impact of Emerging Technologies: Findings from the ELOST Foresight Study***

Aharon Hauptman, ICTAF, Tel Aviv University, Tel Aviv

17:10 – 17:30 ***The SWEB-Project: Strengthening e-Accessibility Across Europe Via Cross-Border Mobile Services***

Silke Cuno, Fraunhofer FOKUS, Berlin

17:30 – 17:45 **Discussion**

17:45 – 18:00 **Concluding Remarks**