



E-government for LOw Socio-economic sTatus groups (ELOST)

Introduction

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EU Goals for Inclusion

Lisbon strategy

In 2000, the Lisbon strategy set the ambitious goal: to ensure that every citizen should have the appropriate skills needed to live and work in a new Information Society for all.

This means bringing the benefit of the Information Society **into all segments of the population**

Riga Declaration

In 2006 the EU Riga Declaration¹⁶² says to halve the gap in Internet usage by 2010 for groups at risk of exclusion.

The ELOST project addresses these goals



ELOST Goal



- **Policy measures that will help increase the number of people from LSGs able to use e-Government services.**

LSGs includes variety of segments such as: low income groups, low education level, unemployed people as well as ethnic minorities immigrants etc'.





The Vision

..Together we will ensure that by the next decade, after the implementation of ELOST the use of e-Government among All will be as the use of the telephone today....The “bridge” over the digital divide will be sound.





The ELOST Consortium



TAU – Tel-Aviv University - Israel

Interdisciplinary Center for Technological Analysis & Forecasting (ICTAF)
Netvision Institute for Internet Studies (NIIS)

ICCR - Austria

The Interdisciplinary Center for Comparative Research in the Social Sciences

CIR- France

The Interdisciplinary Center for Comparative Research in the Social Sciences

IMI - Bulgaria

Academy of Sciences - Institute of Mathematics and Informatics

TUB - Germany

The Technology University of Berlin

UTA - Finland

University of Tampere-
Department of Social Policy & Social Work





Public Administrations Involvement

- Representatives of Regional & Central governments,
- Representatives of LSGs
- Municipalities: Paris, Tel Aviv, Vienna, Berlin, Varna, Tampere





IMPACT

- Increase active participation of LSGs in e-Gov.
- Addressing existing needs of governments (national, regional), municipalities.
- Leading to “Information society for all”.

Close cooperation with decision makers, LSGs





Objectives



I Analysis

- State of the art - current situation of LSGs characteristics and needs
- Current situation of e-Government tools and policies in relation to LSGs
- Potential impact of emerging technologies on e-Gov services
- Barriers / incentives for increasing readiness among LSGs

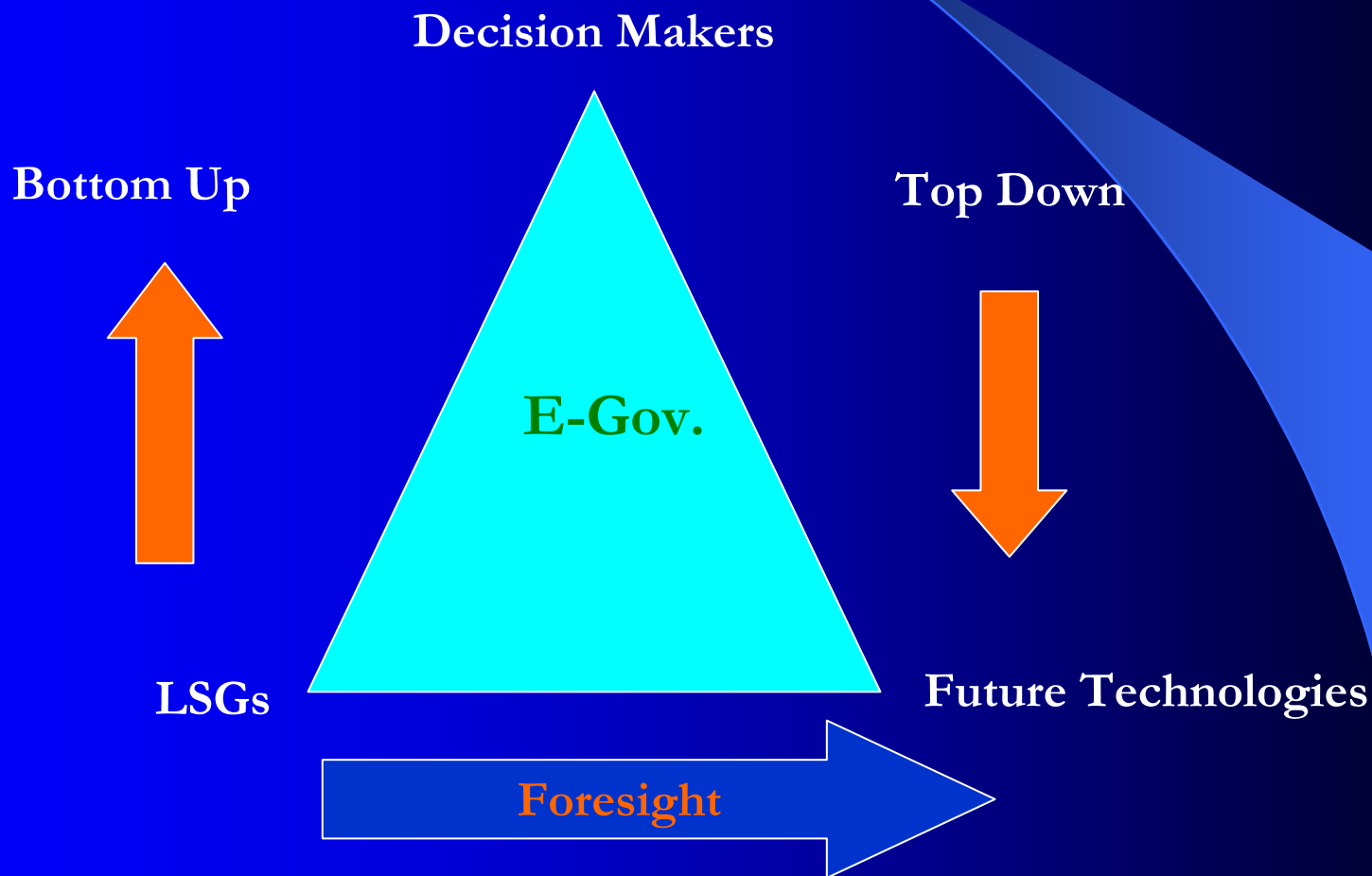
II Implementation

- Guidelines for national /regional policies concerning e-Inclusion of LSGs
- Online e-Government Toolbox, including a platform for interactive dialogue & knowledge sharing
- Dissemination and exploitation





Methodology





ELOST-Work Plan Diagram (2006-2007)



A. Evaluation & Assessment

Management

LSGs Characteristics (WP1)

Kickoff meeting

Interactive toolbox (WP2)

Foresight analysis (WP4)

M

Field survey (WP3)

B. Implementation

Mid-term meeting

Policy recommendation (WP6)

M

Cross-cultural analysis (WP5)

ELOST Website

National Workshop

Dissemination & Exploitation (WP7)

International Workshop

Final meeting



ELOST's Main Outputs

- Interactive toolbox
- Cross cultural data and analysis on LSGs and e-Government (attitudes, barriers and incentives).
- Foresight analysis on emerging technologies with relation to LSGs and e-Government.
- Policy plan and recommendation.



Thank You!



Will we all talk to invisible computers everywhere in 2020? Will digital divide disappear??

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